



## iLen Welcomes a Long-Standing Customer for the First Time in Ten Years

On June 30, 2016, iLen Shenzhen head office was delighted to meet a valued customer from the United States who has been working with us since 2006. We took him to visit the renovated head office in Shenzhen, introduced our staff, and updated him with news about our Chengdu and Changsha branches. He said that although he had cooperated with numerous translation and localization companies, he had not found many teams like iLen that always maintain the highest quality standards regardless of time constraints. Such compliments from a customer and experienced Chinese linguist is a fantastic honor for iLen.

He also said that he gained more confidence for our capacity during the visit and would try his best to grow his business in the future to increase the cooperation opportunities between us. We are also very grateful for his company's support and valuable advice over the last ten years. We believe that great relationships can promote mutual growth. After a short but productive one-hour meeting, we posed for a group photo in front of our company culture wall. We look forward to meeting each other again soon, and we also want to invite other customers from around the world to visit us in any of our offices in Shenzhen, Chengdu and Changsha. Here's to future cooperation and future meetings!

### Services Provided

- Translation
- Software Localization
- Website Localization
- Multimedia Localization
- Localization Engineering
- Multilingual Desktop Publishing
- Interpretation
- Software Testing

### Our Main Language Pairs

#### English into Target Languages

Simplified Chinese	Indonesian
Traditional Chinese	Malay
Japanese	Vietnamese
Korean	Tamil
Thai	

#### Source Languages into Chinese

German	Korean
Spanish	Japanese
French	

#### Chinese into Target Languages

English	Korean
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### CAT Tools

SDL Trados 2007	SDL Trados Studio
SDLX	XTM
Catalyst	Passolo
MemoQ	DejaVu
Wordfast	Heartsome
Transit	Across

### DTP Applications

Adobe InDesign	Microsoft Word
Adobe FrameMaker	Microsoft Powerpoint
Adobe Illustrator	Microsoft Excel
Adobe Photoshop	Microsoft Publisher
Coral Draw	Quark Xpress

### Engineering Tools

Adobe After Effects	Articulate Storyline
Adobe Audition	Articulate Studio
Adobe Captivate	Dreamweaver
Adobe Flash	Lectora Inspire
Adobe Premiere	Madcap Flare
Adobe RoboHelp	Subtitle Workshop

### Quality Certificates



### Office Hours

9AM - 6PM GMT+8  
Monday - Friday

#### iLen Headquarters

Room 15A, Unit 2, Tower 6, Time City (Xian Dai Cheng),  
Nanguang Road, Nanshan District,  
Shenzhen, Guangdong, China 518054

#### iLen Chengdu

Room 1804, Building 3, Idealism Center, No.38,  
Tianyi Street, High-Tech Zone,  
Chengdu, Sichuan, China 610017

#### iLen Changsha

Room 2103-04, Building 1, XiangYu Central,  
No. 235 WuYi Avenue, Furong District,  
Changsha, Hunan, China 410001



## Team Corner

### Dumpling Fun

On such a hot summer day at iLen Shenzhen, a group outing was not a great option, so we decided to make dumplings. Although most iLen employees come from south China and rarely make dumplings, which are a northern China specialty, it turned out to be a piece of cake for them! Under the guidance of Michael, the whole team worked together like a family at home: washing vegetables, kneading dough, chopping meat, mixing stuffing, rolling and wrapping dough... Then it was time to make the dumplings! Everyone watched and learned from each other, and with fingers dancing in the air, one by one colorful dumplings of various shapes and sizes emerged.



## Testimonials

#### Annual Performance Evaluations

- Jobs Completed: 38
- On-time Delivery: 100.0%
- Quality of Work: 100.0%
- Overall Score: 100.0%

Comments: Very responsive; provides high quality work with a quick turnaround time.

-- Yuko, JLS

I received a feedback from the client on the test translation you helped us with. Please see below: CN - other vendor translators ranked from 2-4, but your translator received a 5 - excellent. I would like to thank you for your efforts and help with this project. I really appreciate that.

-- Anna, Argos

The client was very satisfied with the quality of translated datasheets and want to prioritize this translator.

-- Filip, JIT

After much anticipation, plates of steaming hot dumplings were finally served. The tasty dumplings were all the sweeter for having been the fruit of labor and teamwork. We look forward to sitting down again soon with our family for more laughter, bonding, and delicious food.

