

Merry Christmas



iLen gains ISO 17100 certification



iLen was recently awarded certification for the ISO 17100:2015 Translation Services standard. It is another international standardization certification awarded to our company after being certified under the ISO 9001:2015 Quality Management Systems standard.

ISO 17100 is an international certification based on the EN 15038 European Quality Standard for Translation Service Providers. It focuses on defining the qualifications of translators, editors, proofreaders and project managers, and clarifies essential resources, procedures, guidelines and compliance requirements to guarantee high-quality translation services. We had been looking forward to the introduction of ISO 17100 for several years, but unfortunately there was no certification organization in Mainland China to provide the service. That's why we applied for it quickly this year as soon as we learned there was finally an organization to

provide the service. Thanks to our longstanding standardized management, we become one of the few localization companies in China to be certified under the standard.

Compared with ISO 9001, which is also concerned with quality, ISO 17100 places more focus on the translation industry and puts forward more detailed requirements for translation services. ISO 9001 is a generic specification for various industries and serves as a guide for companies to systematically and scientifically improve the quality of their products and services to increase customer satisfaction. These two systems complement each other and provide more professional guidance for our quality assurance. We are committed to learning from advanced international experience so we can continue to improve and provide customers with standardized and high-quality services.

Services Provided

- Translation
- Software Localization
- Website Localization
- Multimedia Localization
- Localization Engineering
- Multilingual Desktop Publishing
- Interpretation
- Software Testing

Our Main Language Pairs

English into Target Languages		
Simplified Chinese	Indonesian	
Traditional Chinese	Malay	
Japanese	Vietnamese	
Korean	Tamil	
Thai		

Source Languages into Chinese

German	Korean	Spanish
Japanese	French	

Chinese into Target Languages

English	Korean
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CAT Tools

SDL Trados 2007	SDL Trados Studio	SDLX
XTM	Catalyst	Passolo
MemoQ	DejaVu	Wordfast
Heartsome	Transit	Across

DTP Applications

Adobe InDesign	Microsoft Word
Adobe FrameMaker	Microsoft Powerpoint
Adobe Illustrator	Microsoft Excel
Adobe Photoshop	Microsoft Publisher
Coral Draw	Quark Xpress

Engineering Tools

Adobe After Effects	Articulate Storyline
Adobe Audition	Articulate Studio
Adobe Captivate	Dreamweaver
Adobe Flash	Lectora Inspire
Adobe Premiere	Madcap Flare
Adobe RoboHelp	Subtitle Workshop

Quality Certificates



Office Hours

9AM - 6PM GMT+8
Monday - Friday

iLen Headquarters

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iLen Chengdu

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iLen Changsha

Room 1821-22, Building 1, XiangYu Central, No. 235 WuYi Avenue, Furong District, Changsha, Hunan, China 410001

A trip to Xishuangbanna



In November, employees from iLen's three offices went to Xishuangbanna in the southwest corner of Yunnan Province to explore the tropical forests and to relax our minds and bodies in nature. In this beautiful land, we encountered gorgeous peacocks and charming elephants. To our great delight, we were lucky that our trip coincided with the Loy Krathong festival, which was celebrated during our stay there. The exotic charm and lively festive spirit was a real eye-opener for us.

Every trip presents us with a great opportunity to know each other better. Through team building activities like this, we realize that

employees from different backgrounds and regions have very different expectations for traveling. That's why iLen keeps testing, learning and iterating with its team building activities to improve employee satisfaction. This pursuit of continuous improvement is present not only in our annual team building activities, but also in the work we do every day at iLen. We think about what kind of special requirements clients from different cultures may have, and then explore, innovate and serve these clients better based on their unique needs. We aim to provide a satisfying and pleasurable experience for our clients in every partnership.

I'd like to thank the translators and editors who worked on the email below and the email (screenshot) attached. These very high-pri emails require short turnaround times and high quality, as they are directly sent to our resellers, agencies, and clients. We know that our clients are happy with these email updates.

-- Jane, Facebook

Our linguist thought the translation was completed by a truly skilled translator applying native tone and topic-related knowledge. So, congratulations for the great work!

-- Albert, Aplus

What a first class work have you delivered! Please send my admiration to the translator and editor.

-- Mandy, LBS

