

iLen Successfully Passes ISO9001:2015 Annual Surveillance Audit

At the beginning of June, three auditors from Shenzhen Universal Certification Center visited iLen to conduct the annual surveillance audit of iLen's quality management system. After the one-day audit, the auditors spoke highly of the adequacy, effectiveness, and sustainability of our quality management system's operation, which meant that iLen successfully passed the first annual audit after transition to ISO9001:2015.

Since receiving the ISO9001 quality management system certification for the first time in June 2011, iLen's quality management system has been running continuously for more than seven years. The quality management awareness and work efficiency across the company have been improved significantly, and the workflow has become more standardized and systematized.



Services Provided

- Translation
- Software Localization
- Website Localization
- Multimedia Localization
- Localization Engineering
- Multilingual Desktop Publishing
- Interpretation
- Software Testing

Our Main Language Pairs

English into Target Languages

Simplified Chinese	Indonesian
Traditional Chinese	Malay
Japanese	Vietnamese
Korean	Tamil
Thai	

Source Languages into Chinese

German	Korean
Spanish	Japanese
French	

Chinese into Target Languages

English	Korean
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CAT Tools

SDL Trados 2007	SDL Trados Studio
SDLX	XTM
Catalyst	Passolo
MemoQ	DejaVu
Wordfast	Heartsome
Transit	Across

DTP Applications

Adobe InDesign	Microsoft Word
Adobe FrameMaker	Microsoft Powerpoint
Adobe Illustrator	Microsoft Excel
Adobe Photoshop	Microsoft Publisher
Corel Draw	Quark Xpress

Engineering Tools

Adobe After Effects	Articulate Storyline
Adobe Audition	Articulate Studio
Adobe Captivate	Dreamweaver
Adobe Flash	Lectora Inspire
Adobe Premiere	Madcap Flare
Adobe RoboHelp	Subtitle Workshop

Quality Certificates



Office Hours

9AM - 6PM GMT+8
Monday - Friday

iLen Headquarters

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iLen Changsha

Room 1821-22, Building 1, XiangYu Central, No. 235 WuYi Avenue, Furong District, Changsha, Hunan, China 410001

A Revisit to Hangzhou



In early summer, employees of iLen paid a visit to Wuzhen and Hangzhou to enjoy the poetic charm of these ancient water towns in southern Yangtze River. We were very happy to revisit Hangzhou again after 11 years. Most of the employees were from the Chengdu and Changsha branches and had the same youthful energy as the two branches themselves. Some senior colleagues from Shenzhen head office also joined the trip.

We found that Hangzhou had become more fascinating and modern after all these years, which only added to its



charm. For Hangzhou, a city with over 2,000 years of history, 11 years is only a heartbeat; but for iLen, 11 years is a substantial length of time. We believe in inheritance, adherence, cultivation, persistence and innovation. We have been focused on the localization industry for more than 10 years and have gradually matured while maintaining our vitality. Time flies, but we are still here and will continue to be. Going forward, iLen will continue to develop, deepen its roots in the localization industry, and strive to provide customers with an even better experience.

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I must say that I'm pretty impressed with the work done. Congratulations to your team.

-- Andres, AMPLEXOR

I also wanted to take the chance to express the appreciation of this document translation on behalf of our senior clinicians. I was in a meeting with them this morning, and they were very satisfied with the quality as well as delivery timelines. Thank you for your efforts!

-- Debora, RWS

Our language supervisor and reviewer really liked the translation you did on this project. So well done.

-- Albert, Aplus

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