

## ISO 9001:2015

### iLen successfully passes the ISO9001:2015 transition audit for quality management systems

After nearly six months of training and preparation, iLen successfully passed the ISO9001:2015 transition audit for quality management systems in early June. Compared with ISO9001:2008, ISO9001:2015 is a more practical version. It emphasizes both services and products, focuses on identifying and controlling risk, and helps enterprises to identify and grasp development opportunities in a timely fashion.

Implementing this new version can help to meet clients' requirements better, enhance client confidence and increase the company's competitiveness. iLen has been strictly adhering to the standards with its production processes, so passing the ISO transition audit successfully was a natural step for the company. iLen is committed to improving its project quality and services, and to provide clients with high-quality and efficient services!

### Reaching out to those less fortunate



May 21, 2017, was a day to show how much we cared. A group of iLen volunteers went to visit the young children at Zhikang Special Child Rehabilitation Center at Shenzhen Longgang District.

More than 130 children live in the Rehabilitation Center. They all have disabilities and were abandoned by their parents from a young age. But they were lucky to have been adopted by this special institution and are receiving excellent care, training and spiritual comfort.



The volunteers brought supplies such as milk, cakes, fruit and diapers. The children were full of smiles, wanted to shake hands and reached out to embrace us. We saw their desire for love and were deeply moved by the whole experience. We spent an unforgettable time with them and will not forget them. We plan to take an even greater role in social responsibility to ensure the children know there are people out there who care for them. We hope they feel the love every day.

### A farm visit



On a warm spring day, colleagues of iLen Changsha went on a trip to the farm together to pick strawberries and enjoy the vibrancy of spring.



No one could wait to start picking strawberries upon entering the strawberry garden. There were milk strawberries, chocolate strawberries and many other varieties in the garden, each with different sizes, colors and flavors. The strawberries gave off a beautiful fragrance and tasted delicious. Everyone enjoyed this gift of nature and was filled with the joys of spring!

Changsha Branch was created just one year ago and is our smallest branch, but the spirit of iLen is very much alive and thriving there. The employees all get along with each other like a family and are full of enthusiasm. We are certain this passion will ensure a very bright future for the young branch of Changsha!

### Services Provided

- Translation
- Software Localization
- Website Localization
- Multimedia Localization
- Localization Engineering
- Multilingual Desktop Publishing
- Interpretation
- Software Testing

### Our Main Language Pairs

#### English into Target Languages

Simplified Chinese	Indonesian
Traditional Chinese	Malay
Japanese	Vietnamese
Korean	Tamil
Thai	

#### Source Languages into Chinese

German	Korean
Spanish	Japanese
French	

#### Chinese into Target Languages

English	Korean
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### CAT Tools

SDL Trados 2007	SDL Trados Studio
SDLX	XTM
Catalyst	Passolo
MemoQ	DejaVu
Wordfast	Heartsome
Transit	Across

### DTP Applications

Adobe InDesign	Microsoft Word
Adobe FrameMaker	Microsoft Powerpoint
Adobe Illustrator	Microsoft Excel
Adobe Photoshop	Microsoft Publisher
Coral Draw	Quark Xpress

### Engineering Tools

Adobe After Effects	Articulate Storyline
Adobe Audition	Articulate Studio
Adobe Captivate	Dreamweaver
Adobe Flash	Lectora Inspire
Adobe Premiere	Madcap Flare
Adobe RoboHelp	Subtitle Workshop

### Quality Certificates



### Testimonials

“Feedback from in-house evaluator: “An excellent piece of work, very smooth and easy for us”. Thank you very much for your hard work on this one and we look forward to working with you on the next project!”

-- Elena, RP Translate

Annual Performance Evaluations (Reporting Period: 06/01/2016 to 05/31/2017):  
Very responsive and reliable; high quality at both linguistic and DTP work; quick turnaround time.

-- Yuko, JLS

